Release Notes

Release Date:	08/01/2016
Affected Application(s):	Georgia Commission on Family Violence Portal

Description: This project will provide a way for Family Violence Intervention Providers to login to the new Georgia Commission on Family Violence Portal to manage their provider information related to the Family Violence Intervention Program (FVIP).

Impacted Users: External users (GCFV Providers)

Instructions:

To go directly to the section that you need instructions for, please click on the link for the item that you would like to view from the list below:

Registering and Creating a Password

Logging into the Georgia Commission on Family Violence Portal

Resetting Your Password

Entering the Identification Token

<u>Viewing the Georgia Commission on Family Violence Home Page</u>

Viewing Your Provider Info

Editing Provider Info

Viewing Contact Information

Adding a Contact

Editing a Contact

Deleting a Contact

Uploading Documents

Viewing Facilitators

Editing a Facilitator's Information

Viewing a Facilitator's Training Information

Viewing Victim Liaison Information

Adding a Victim Liaison

Editing Victim Liaison Information

Deleting a Victim Liaison

Viewing Locations

Viewing Classes

Viewing and Editing the Details for a Class

Deleting a Class

Adding a Class

Viewing Participants

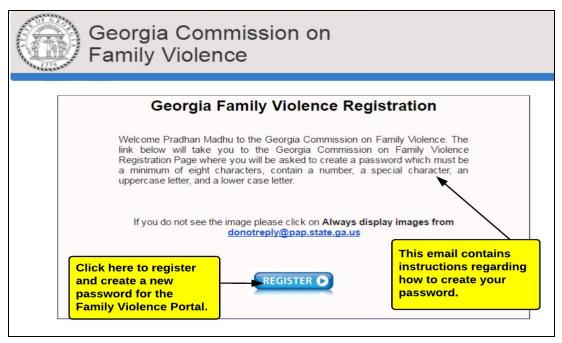
Viewing and Editing the Details for a Participant

Deleting a Participant

Adding a Participant

Registering and Creating a Password

A registration email will be sent to your email address so that you can create your password to access the application. When you receive the email, click on the "Register" button in the email to go to the "Create Password" screen.



Creating a Password

When you click on the link/ button from your registration email for the first time, the system will take you to the 'Create Password' page. To create your password, enter a password that meets the rules listed below:

The password must:

Have a minimum of 8 characters

- Contain a Number
- Contain a special character
- Contain Uppercase Letter(s)
- Contain Lower Case Letter(s)

After you have entered your password, you will need to confirm your password and then click "Create Password". Once you have completed this step, your password will be created for your registered email address. After your password has been created, you will be able to login to the application using your email address and password.

Create Password Screen



Once you have created your password for the first login, you will be logged into the Georgia Commission on Family Violence Portal.

Logging into the Georgia Commission on Family Violence Portal

After you have created your password and you have logged into the Georgia Commission on Family Violence Portal, if you need to login again, you will need to access the Georgia Commission on Family Violence Portal using the link below:

https://portalapps.pap.state.ga.us/FamilyVio/

After you have clicked the link, the system will display the Login Page. To login, enter the following:

User Name: Your Registered Email Address

Password: Your password

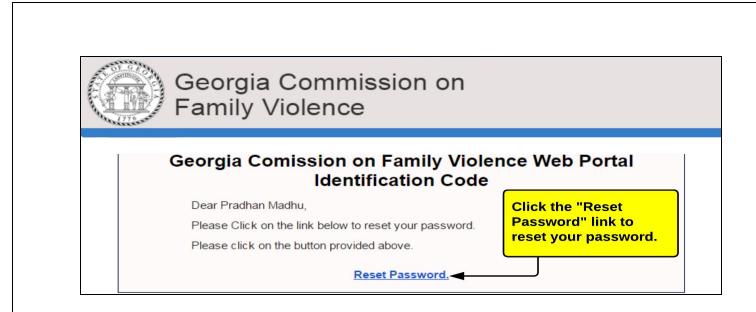
If you are not able to login using your password, you can click on the "Forgot Password" link.

Georgia Commission of Family Violence Login Page

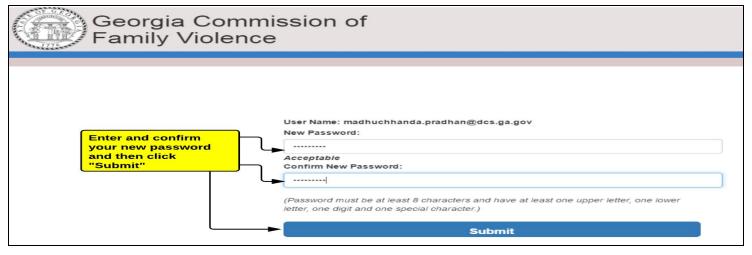


Resetting your Password

Once you have clicked on "Forgot Password", the system will display a message that an email has been sent to your registered email address regarding how to reset your password. Once you have received the email, click on the link in the email to reset your password.



Once you click on the "Reset Password" link, a screen will be displayed where you can enter and confirm your new password. Once you have entered and confirmed your new password, click "Submit".



After you have reset your password, you will be able to login.

Entering the Identification Token

After your initial login to the Georgia Commission on Family Violence Portal, you will need to enter an identification code after every 24 hour login period. This identification code will be sent to your registered email address. For example, if you login on Monday morning at 8 AM, you will enter an identification code that is sent to your registered email address. On Tuesday morning, if you try to login again, you will need to enter a new identification code that will be sent to your registered email address as well.

Georgia Comission of Family Violence Identification Code

Dear Lakeysha Sturdivant.

Here is the Identification Code you will need to help us recognize your computer.

Your Identification Code is: fazKKpK5

This code will expire soon so please enter it in the appropriate field online as soon as possible.

Please follow the instructions below if you are unsure about where to enter your Identification Code.

If you are currently on the page where you can enter your Identification Code, please enter it now.

If you are not currently on our site, then please follow these steps to access your account:

- 1. Go to our site as you normally do.
- 2. Enter your User ID and click continue.
- 3. Click the Forgot Password link.
- 4. Click on the Already Have Identification Code link.
- 5. Enter the Identification Code you received in this e-mail in the Identification Code field.
- 6. Enter the New Password in the New Password field.
- 7. Reenter the New Password in the Reenter New Password field.
- 8. Click submit.

You should be redirected to our Home Page.

Thank you for being a valued customer.

You will need to enter this identification code to login to the Georgia Commission on Family Violence Portal

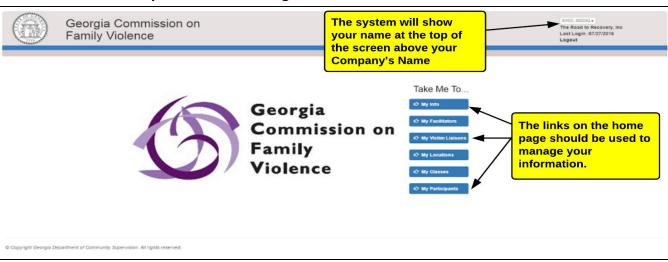
Viewing the Georgia Commission on Family Violence Home Page

Once you have logged in, the system will display the Georgia Commission on Family Violence home page. The home page will display the links below:

Take Me To:

- My Info
- My Facilitators
- My Victim Liaisons
- My Locations
- My Classes
- My Participants

Georgia Commission on Family Violence Home Page



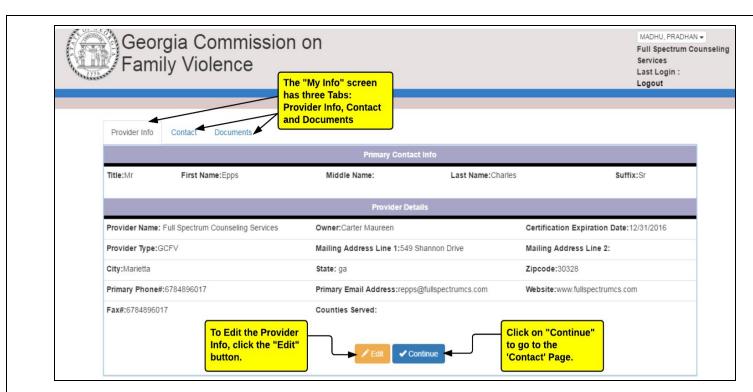
***Please note: You can always click on the State Seal to go back to the home page.

Viewing Your Provider Info

When you click on the "My Info" link, the system will display a screen that has three tabs. The tabs are:

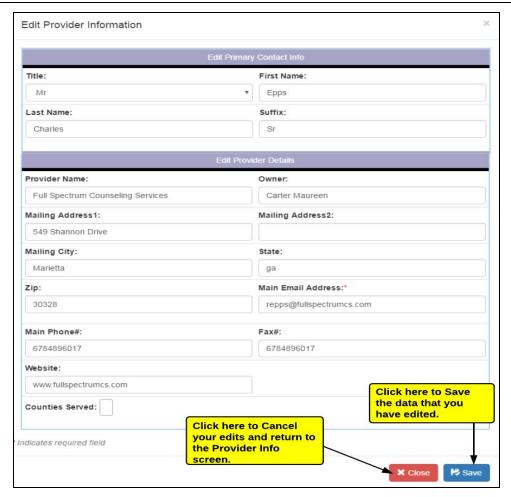
- Provider Info
- Contact
- Documents

The Provider Info screen will show detailed information including your address, primary contact, primary email address and phone#.



Editing Provider Info

To edit the provider info, click on the "Edit" button on the Provider Info tab. When the "Edit Provider Information" screen is displayed, you can edit the data and then click "Save" to save your changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Provider Info tab.



Viewing Contact Information

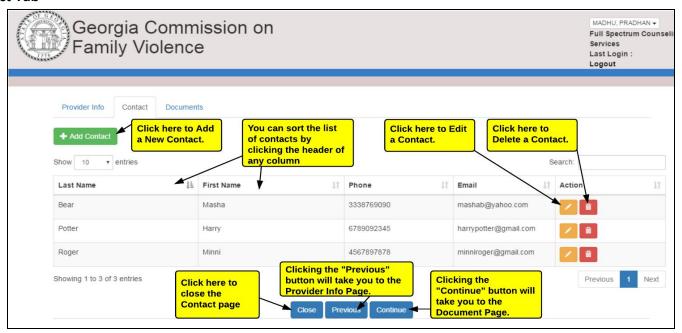
When you click on the "Contact" tab or when you click on the "Continue" button on the Provider Info page, the system will show you the Contact screen. This screen will show you a list of your contacts. You can sort the list by clicking the header of any column. You can also do the following on this page:

Add a new contact

- Edit a contact
- Delete a contact

***Please note: If you click on the "Previous" button, the "Provider Info" tab will be displayed and if you click on "Close", the Home Page will be displayed.

Contact Tab



Adding a Contact

When you click "Add Contact" on the "Contact" tab, the system will display the "Add Contact Information" screen. You can use this page to enter in the new contact's name, title, phone number, fax number, email address and any comments that you would like to add. Please note that the required fields are marked with a red asterisk (*).



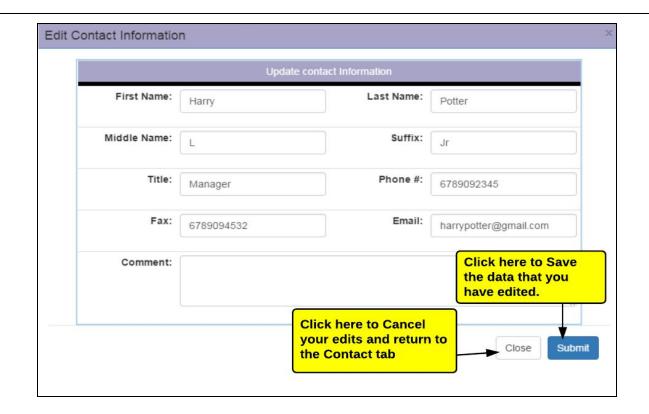
Editing a Contact

To edit the contact info, click on the "Edit" button that is next to the contact in the list.

The Edit button looks like a pencil



When the "Edit Contact Information" screen is displayed, you can edit the data and then click "Submit" to save your changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Contact tab.



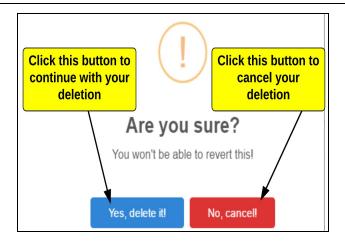
Deleting a Contact

To delete a contact, click on the "Delete" button that is next to the contact in the list.

The Delete button looks like a trash can



When you click the Delete button, the system will display a message asking you if you are sure that you would like to delete the contact. If you would like to continue with the deletion, click the "Yes, delete it!" button. If you do not want to continue with the deletion, click the "No, cancel!" button.



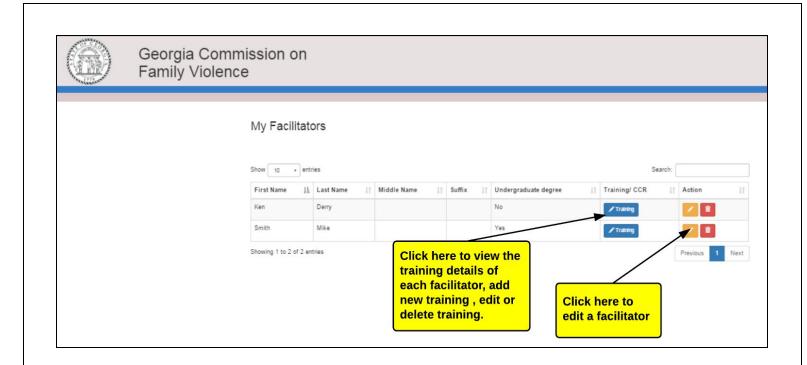
Uploading Documents

When you click on the "Documents" tab or when you click on the "Continue" button on the Contact page, the system will show you the "Documents" screen. ***Please note: You will not be able to upload documents in this release of the Georgia Commission on Family Violence Portal.

Viewing Facilitators

When you click on the "My Facilitators" link from the home page, the system will display the "My Facilitators" screen. This screen will show a list of all of your facilitators. You can sort the list by clicking the header of any column. You can also do the following on this page:

- View, Add or Edit a facilitator's training
- Edit the facilitator's information



***Please note: You will not be able to add a facilitator or delete a facilitator in this release of the Georgia Commission on Family Violence Portal.

Editing a Facilitator's Information

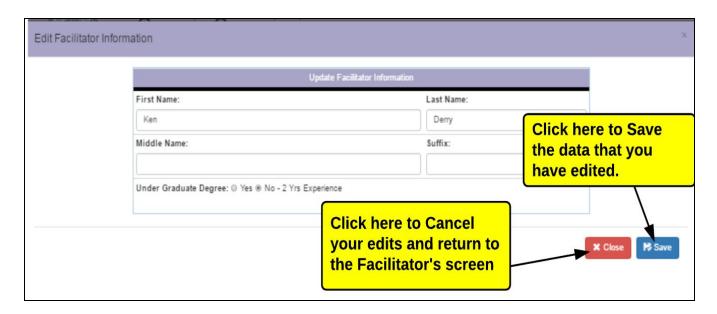
To edit the facilitator's information, click on the "Edit" button that is next to the facilitator in the list.

The Edit button looks like a pencil



When the "Edit Facilitator Information" screen is displayed, you can edit the data and then click "Save" to save your

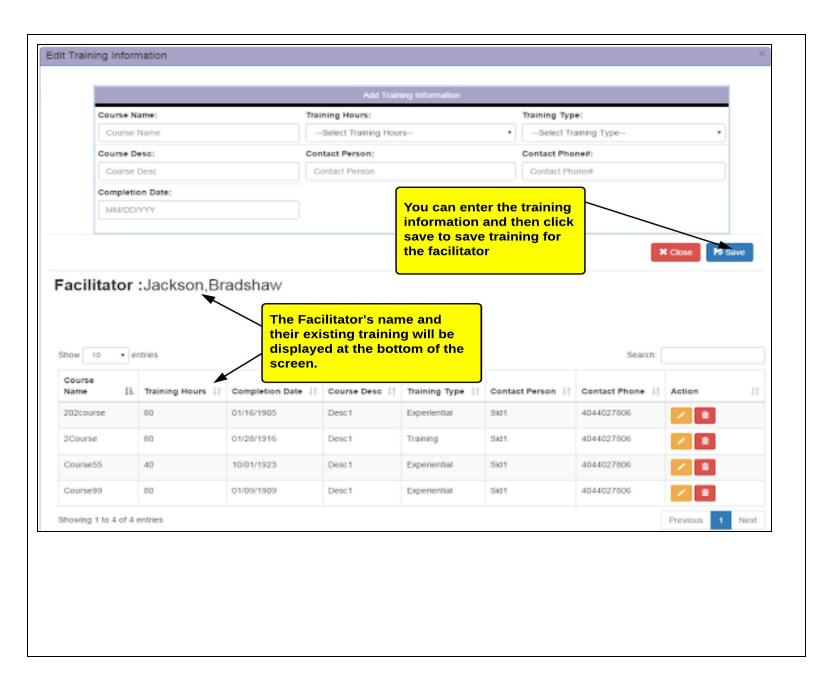
changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Facilitator's screen.



Viewing a Facilitator's Training Information

To view the facilitator's training information click on the "Training" button that is next to the facilitator in the list.

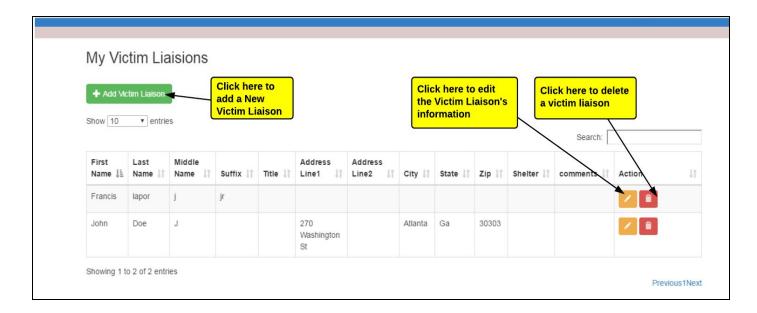
When the "Edit Training Information" screen is displayed, you can add training for the facilitator by entering the training data and then clicking "Save". The name of the facilitator and the facilitator's existing training will be displayed at the bottom of the screen.



Viewing Victim Liaison Information

When you click on the "My Victim Liaisons" link from the home page, the system will display the "My Victim Liaisons" screen. This screen will show a list of all of your victim liaisons. You can sort the list by clicking the header of any column. You can also do the following on this page:

- Add a Victim Liaison
- Edit the Victim Liaison's information
- Delete a Victim Liaison



Adding a Victim Liaison

When you click "Add Victim Liaison" on the "My Victim Liaisons" screen, the system will display the "Add Victim Liaison Information" screen. You can use this page to enter in the victim liaison's name, title, shelter and address information. Please note that the required fields are marked with a red asterisk (*).



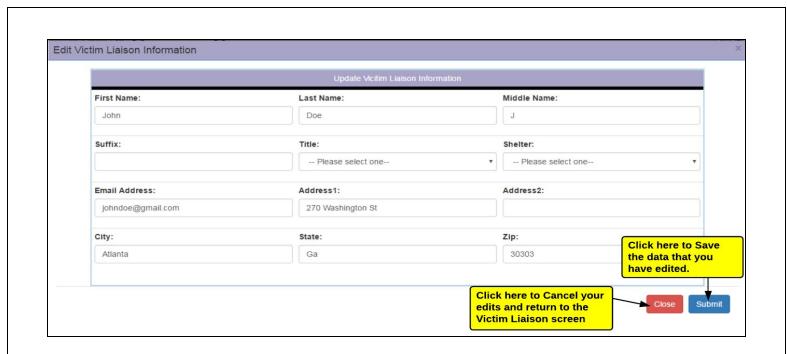
Editing Victim Liaison Information

To edit the victim liaison information, click on the "Edit" button that is next to the victim liaison in the list.

The Edit button looks like a pencil



When the "Edit Victim Liaison Information" screen is displayed, you can edit the data and then click "Submit" to save your changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Victim Liaison screen.



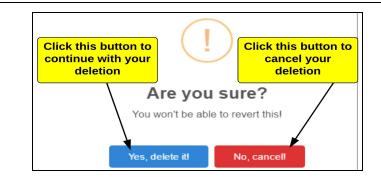
Deleting a Victim Liaison

To delete a victim liaison, click on the "Delete" button that is next to the victim liaison in the list.

The Delete button looks like a trash can



When you click the Delete button, the system will display a message asking you if you are sure that you would like to delete the victim liaison. If you would like to continue with the deletion, click the "Yes, delete it!" button. If you do not want to continue with the deletion, click the "No, cancel!" button.



Viewing Locations

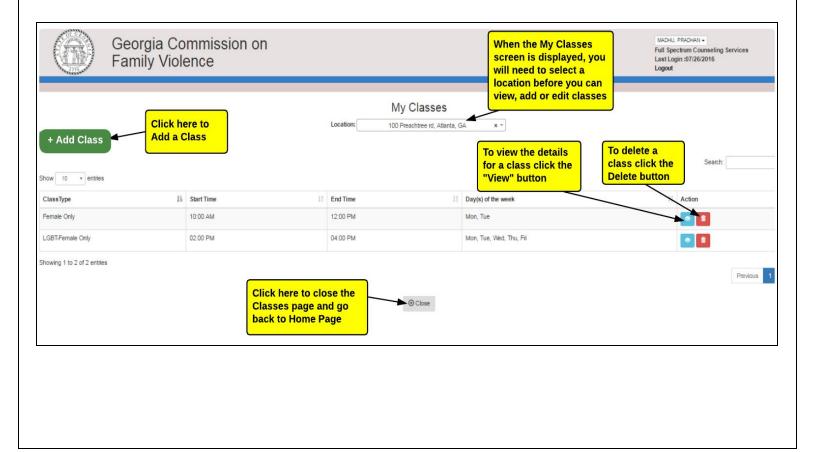
When you click on the "My Locations" link from the home page, the system will display the "My Locations" screen. This screen will show a list of all of your certified locations. You can sort the list by clicking the header of any column.



Viewing Classes

When you click on the "My Classes" link on the home page, the system will display the "My Classes" screen. When the My Classes screen is displayed, you will first need to select the Location where the classes should be added. Once you have selected a location, you will be able to do the following:

- Add a Class
- View the details for a class
- Delete an existing Class



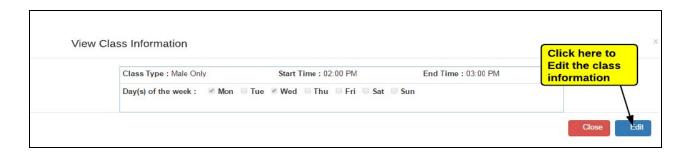
Viewing and Editing the Details for a Class

To view the details for a class, click on the "View" button that is next to the class in the list.

The View button looks like an eye



When the "View Class Information" screen is displayed, you can edit the data by clicking the "Edit" button.



When the "Edit Class Information" screen is displayed, you will be able to edit the class data and then click "Save" to save your changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Class Information screen.



Deleting a Class

To delete a class, click on the "Delete" button that is next to the class in the list on the My Classes screen.

The Delete button looks like a trash can

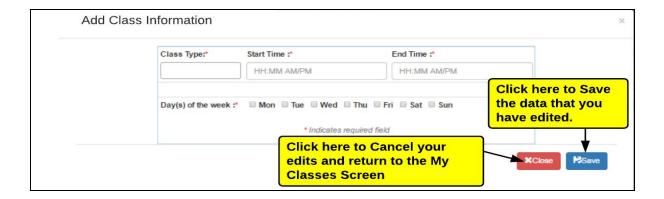


When you click the Delete button, the system will display a message asking you if you are sure that you would like to delete the class. If you would like to continue with the deletion, click the "Yes, delete it!" button. If you do not want to continue with the deletion, click the "No, cancel!" button.



Adding a Class

When you click "Add Class" on the "My Classes" screen, the system will display the "Add Class Information" screen. You can use this page to enter in the class information and then click "Save" to save your changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Class Information screen.



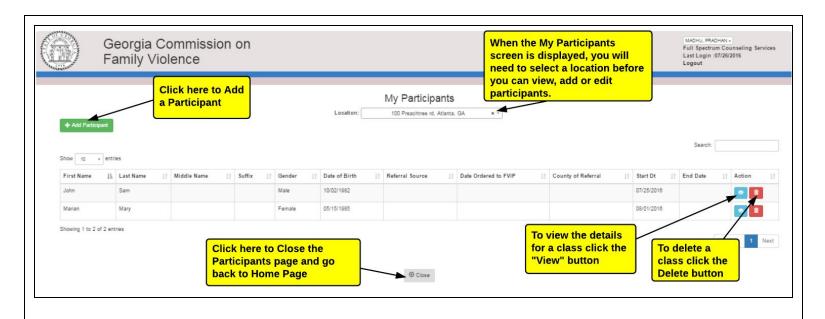
Viewing Participants

Top

When you click on the "My Participants" link on the home page, the system will display the "My Participants" screen. When the My Participants screen is displayed, you will first need to select the Location where the participants should be added.

Once you have selected a location, you will be able to do the following:

- Add a Participant
- View the details for a participant
- Delete a participant



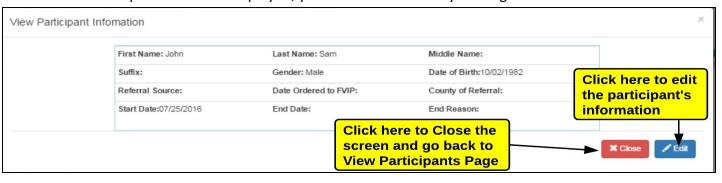
Viewing and Editing the Details for a Participant

To view the details for a participant, click on the "View" button that is next to the participant in the list.

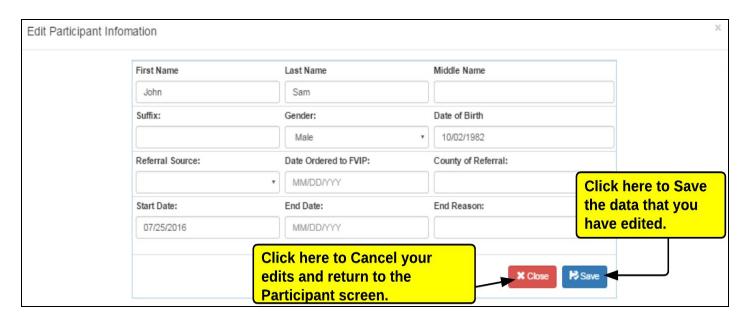
The View button looks like an eye



When the "View Participant" screen is displayed, you can edit the data by clicking the "Edit" button.



When the "Edit Participant Information" screen is displayed, you will be able to edit the participant data and then click "Save" to save your changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Participant screen.



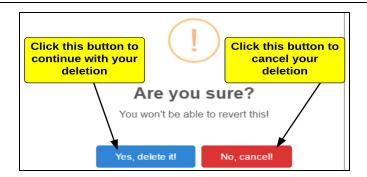
Deleting a Participant

To delete a participant, click on the "Delete" button that is next to the participant in the list on the My Participants screen.

The Delete button looks like a trash can



When you click the Delete button, the system will display a message asking you if you are sure that you would like to delete the participants. If you would like to continue with the deletion, click the "Yes, delete it!" button. If you do not want to continue with the deletion, click the "No, cancel!" button.



Adding a Participant

When you click "Add Participant" on the "My Participants" screen, the system will display the "Add Participant Information" screen. You can use this page to enter in the participant information and then click "Save" to save your changes. Please note that the required fields are marked with a red asterisk (*). If you don't want to save your changes, click "Close" to cancel your edits and return to the Participant screen.

